



# **BT Ireland Infrastructure identification guide**

# Identifying BT Ireland equipment

**This guide includes images and descriptions of the most common types of equipment (old and current) to help you identify.**

If you notice something in our network that's unsafe, damaged or vandalised equipment which you think belongs to BT Ireland. It's important you tell us about it by contacting us at: **[infrastructure.ireland@bt.com](mailto:infrastructure.ireland@bt.com)**. Please provide location details, street name, Eircode and photo to help us action.

You can report things like:

Loose, damaged or missing manhole covers. Damaged or vandalised street cabinets, including graffiti.

Current footway chamber id



Current carriageway chamber id



# Old manhole cover logo identification



## Current Footway manhole frames & covers

Concrete infill Footway covers  
All sizes are approximate.



# Current carriageway manhole frames & covers

Carriageway twin covers in metal finish.  
All sizes are approximate



## Current Recessed manhole frames & covers

Specialist paving recessed covers are available in two sizes (pictures below)  
All sizes are approximate.



# Old Footway manhole frames & covers



Footway covers come in two basic types: single, twin covers in concrete or metal finish. All sizes are approximate.



# Old Carriageway manhole frames & covers





# Old Carriageway manhole frames & covers



# BT Street cabinets



Cabinet colour may vary.



Lock photos to assist identification



Esat logo concrete infill cover at side of cabinet



Street cabinets have double doors on front and end opening doors. These may be located in grassed, paved area or near a footpath. Approx. Dimensions: 150 cm wide x 130 cm high x 40 cm



## Other queries

For access to our Click before you dig portal please email [gis.ireland@bt.com](mailto:gis.ireland@bt.com)

Further information on requesting service information can be found at: [Click before you dig \(btireland.com\)](https://www.btireland.com)

For any damaged underground cables (often caused by mechanical diggers in built up areas) contact BT Ireland at: [fibre.network.incident.log@bt.com](mailto:fibre.network.incident.log@bt.com)

It is essential that you contact: [diversionaryworksrequests@bt.com](mailto:diversionaryworksrequests@bt.com) if you believe BT's services will be affected or need diversion to accommodate your construction.

At least 90 days prior notice will be required before diversionary works can be carried out.

We must agree a specification of works and a detailed estimate of costs.

